

RENAULT FLUENCE Z.E.



RENAULT
ZE

4 FOUR YEARS
WARRANTY
ROADSIDE COVER
INCLUDED
SERVICING
FINANCE PACKAGE

DRIVE THE CHANGE



USING RENAULT UK E-BROCHURES

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RENAULT

Z.E.

JOIN THE ELECTRIC REVOLUTION NOW

Go electric. Plug in and put a new charge in your life with the Fluence Z.E. The electric car that's no longer virtual, but reality. Simple, but highly technologically advanced at the same time and incredibly eco-friendly. This 100% electric Renault is part of a range that lets you drive the different route and lower your carbon footprint, at a price comparable to that of their diesel-engined equivalents.





WHY RENAULT? WE'RE DRIVEN BY A PASSION TO MEET AND EXCEED PEOPLE'S NEEDS, AND THAT'S WHAT DRIVES THE INDUSTRY FORWARD. IT'S BEEN THAT WAY WITH US FOR OVER A HUNDRED YEARS. BUT IN TODAY'S RAPIDLY-CHANGING ENVIRONMENT, IT'S MORE IMPORTANT THAN EVER THAT WE SOURCE NEW SOLUTIONS THAT WILL SAFEGUARD ALL OUR FUTURES.

We know that the car is at a turning point, it has to evolve whether you believe in global warming or not; to emit less in cities, to make less noise and to use increasingly scarce energy more efficiently.

At Renault we are working to create more affordable cars, with radically lower CO₂ emissions. For the widest possible audience. Today that's our collection of 'eco²' models. eco² indicates that the vehicle produces CO₂ emissions lower than 120 g/km, it includes at least 7% recycled plastic in its plastic mass, and has been designed in such a way that 95% of the materials used could have a second life (recyclable for other use or as a source of energy). In addition, eco² means that our factories are ISO 14001 certified.

Starting this year there will be a groundbreaking range of electric vehicles, from a nippy town car to a comfortable family saloon and a small van. They will be affordable to run – you will be able to drive up to 100 miles using a battery that costs typically £3 to charge, and a lot less using cheaper tariffs. And parking and congestion charges should all be lower too.

We believe it's time to make the car a driver of progress once more. We are determined to drive that change. Soon you will be able to join us.

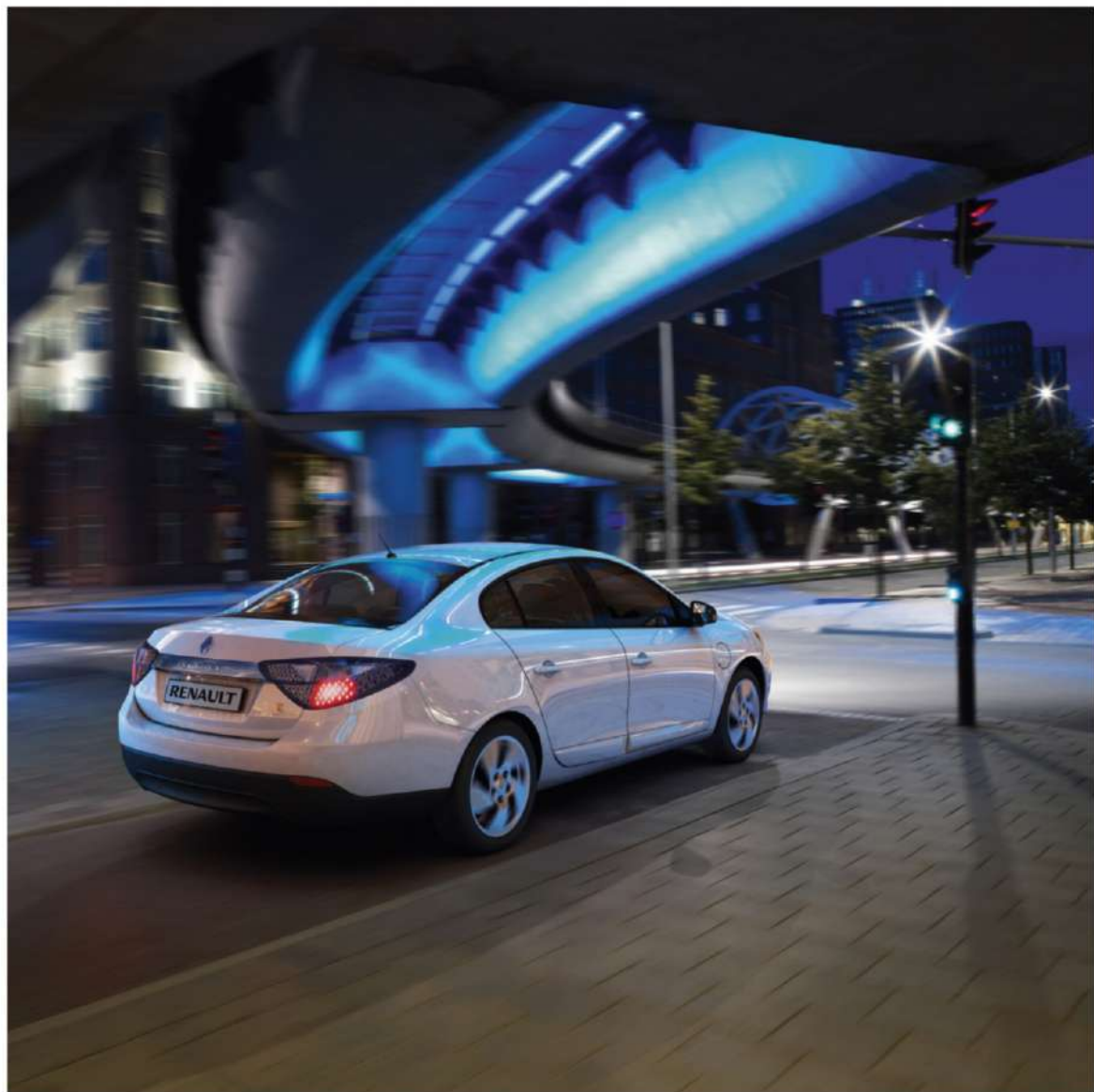
RENAULT. DRIVE THE CHANGE.



**ELEGANT, INNOVATIVE, INTELLIGENT
AND 100% ELECTRIC.
FLUENCE Z.E., TOMORROW'S SALOON,
ON THE ROAD TODAY.**







ELECTRIC DESIGN

MEANS ELEGANCE.



An expressive front, luxurious lines... The design of the Fluence Z.E. is modern and sleek. From its headlights and the details in its grille, to the special blue chrome - a signature that this belongs to the exclusive Renault Z.E. range. A sign that signifies those who are streets ahead. The style of the Renault Fluence Z.E. rocks the status quo: stating that you can be intelligent, elegant and ahead of the game at one and the same time.



THINK ELECTRIC

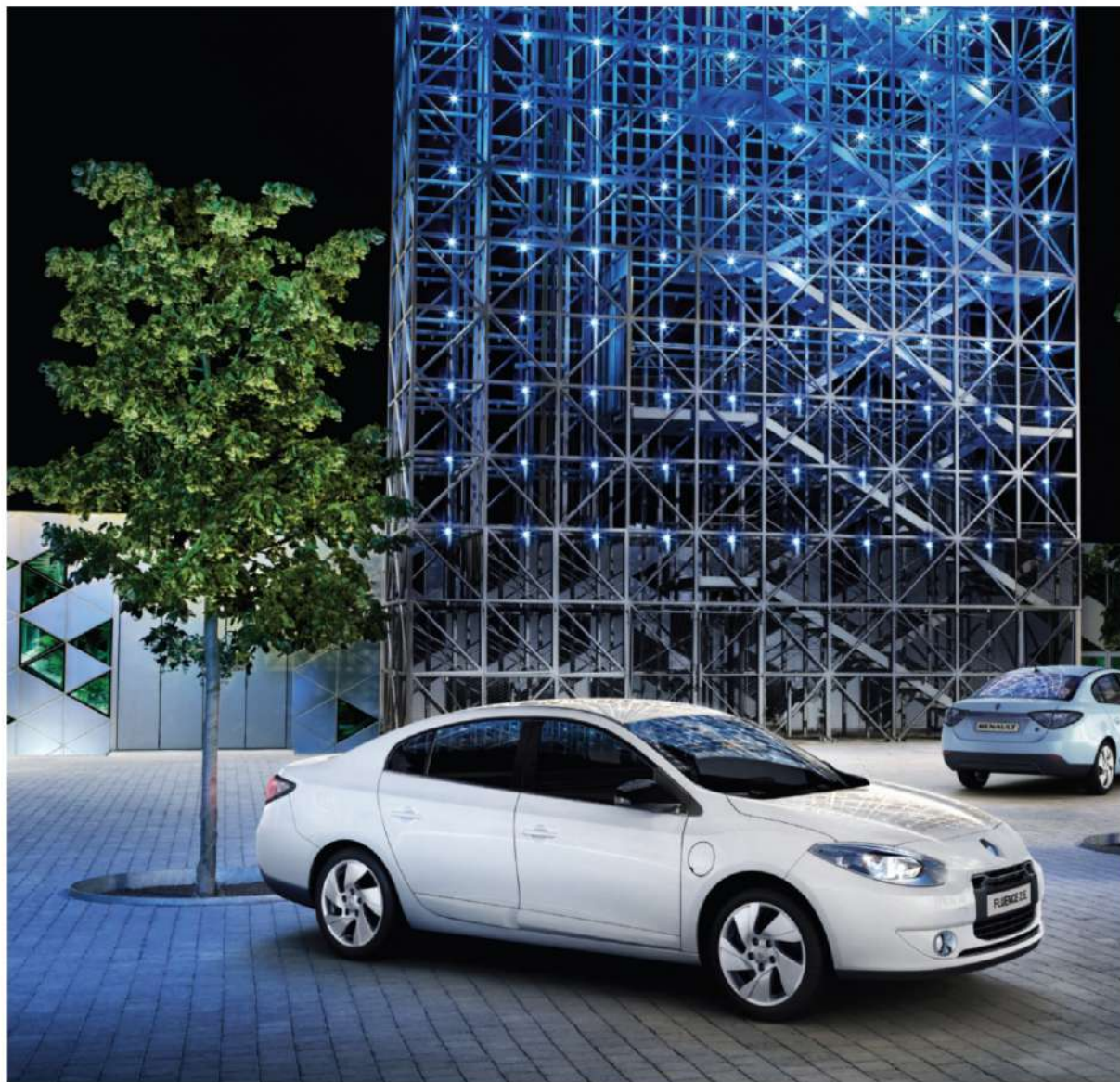
PERFECT HARMONY.

Innovative technology that's silent and has no emissions in use. It's an inspiring thought. With the Renault Fluence Z.E., you can discover a new driving sensation, because it's simply...electric.

Clean and quiet, the motor is linked to an automatic transmission, so no gear changing, and the electric motor means maximum torque straight away. Acceleration is positive and smooth, with a fluidity that's superior to that of a conventional car, delivering a whole new high in driving pleasure.







INTELLIGENT YET USER-FRIENDLY TECHNOLOGY.

THE NEW WAY TO STAY IN TOUCH WITH THE WORLD.



The car of tomorrow is already here. Intelligent and intuitive, inside the Renault Fluence Z.E., everything is designed to make your electric life easier. The Carminat TomTom® Z.E. Live navigation system is clever but easy to use, so planning your journey is really straightforward. Also, with the 'My Z.E. Connect' app, information on the range, battery charge and time remaining to fully charge is relayed directly to your smartphone, mobile or PC.



DEFINING COMFORT

DON'T WORRY ABOUT A THING, BECAUSE WE'VE TAKEN CARE OF IT.

Inside the Renault Fluence Z.E., harmony is intuitive. With five seats, each passenger relaxes in comfort with features like dual-zone climate control and separate vents for the rear seats.

And as safety is paramount to Renault, the Fluence Z.E. has all the trademark equipment to ensure maximum passive and active safety: ABS, airbags, ESC (Electronic Stability Control), automatic headlights and windscreen wipers, cruise control... So on every trip, you can enjoy all the qualities of a true saloon that also has the good sense to be 100% electric.





Z.E. TECHNOLOGY



1-2. CARMAT TOMTOM® Z.E. LIVE

Accessed through the joystick on the central control panel, the TomTom® satellite navigation will guide you to your destination taking into account the level of charge of the vehicle and traffic conditions.



3. Z.E. DASHBOARD

The blue colouring on the dashboard dials reflects the Z.E. signature.

The econometer shows you energy consumption during the journey. The battery gauge shows the vehicle's charge level.



4. AUTOMATIC DUAL-ZONE CLIMATE CONTROL

Provides comfort for all passengers.

The "eco" mode allows you to regulate the performance of heating or air conditioning and maximise the range of the vehicle. Also with the preconditioning feature, the cabin will reach the set temperature while the car is charging so it won't affect the range when setting off first thing.



5. IT SPEAKS FOR ITSELF

'My Z.E. Connect' pack lets you check the level of charge and remaining range remotely, by mobile phone or computer.



COMFORT AND SAFETY

1. RAIN SENSORS

The front windscreen wipers adjust their wiping speed depending on the rainfall.



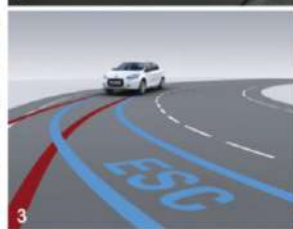
2. CRUISE CONTROL

This allows you to set a cruising speed or a maximum speed. The steering wheel controls let you adjust the selected speed.



3. ESC (ELECTRONIC STABILITY CONTROL)

With ASR traction control and CSV understeer control, this technology automatically keeps your vehicle stable in difficult road conditions.



4. REAR PARKING SENSORS*

Warn you of any obstacles located behind you through a series of beeps that become increasingly frequent the closer you are.



5. ABS ANTI-LOCK BRAKING SYSTEM WITH EBD (ELECTRONIC BRAKE DISTRIBUTION)

Linked to the Brake Assist, it gives you secure braking control under all conditions.



ACCESSORIES



1

1. DOOR SILL

Protects the entrance to your Fluence Z.E. in style.

2. BLUETOOTH® HANDS-FREE KIT

With colour-LCD screen to view your incoming calls and navigate the menus.



2

3. COMFORT CARPET MATS

Made to measure and to match the Fluence Z.E.'s colours, the range of Renault textile mats is superb quality, tastefully designed and easy to look after.



3

4. ALUMINIUM TOURING LINE ROOF BARS

These bars can hold a roof box, bicycle or pairs of skis.



4

5. TOURING LINE ROOF BOX - 480L

This practical roof box lets you carry up to 75kg of luggage. TUV homologated, the box is designed to complement our range of Touring Line roof bars and has been constructed to the highest standards. Includes security lock and keys.



5

6. FRONT AND REAR MUD FLAPS

Protect your Fluence Z.E. with a pair of custom-made mud flaps. Styled for minimal intrusion these help keep dirt and loose road material from scratching your paintwork.



6

16" ALLOY WHEELS

Developed to European standards of design and performance, these alloys match original manufacturer's dimensions to maintain handling performance. They are compatible with vehicle wheel sizes, and with the wheel bolts for Renault alloy wheels.



7. 16" GREY ASTERIA ALLOY WHEELS

7

8. 16" GREY AVANZA ALLOY WHEELS SHADOW CHROME



8

9. 16" GREY AVANZA ALLOY WHEELS SATIN CHARCOAL



9

INTERIORS



EXPRESSION+

Comfort and reassurance.

The Fluence Z.E. Expression+ comes with dual-zone climate control, cruise control and satellite navigation system as standard.



DYNAMIQUE

Chic and lively.

The leather steering wheel and gear knob add luxury to the Fluence Z.E. while the rear parking sensors make tight manoeuvring much easier. The 16" alloy wheels and front fog lights emphasise the added style of the Dynamique.



COLOURS



GLACIER WHITE 369 (NM)

ENERGY BLUE RNU (MI)

MERCURY D69 (MI)

SAPPHIRE BLUE RNW (MI)

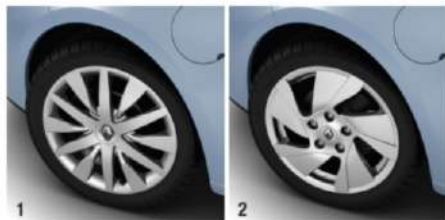
ECLIPSE B66 (MI)

PEARL BLACK 676 (MI)

STONE HNK (MI)

NM = Non-metallic Supergloss MI = Metallic Illusion
It should be noted that printing limitations do not permit the subtle paintwork shades on these pages to be shown with absolute accuracy. Only personal inspection of the Fluence Z.E. at your Renault Dealer will reveal it in its true colours. From time to time changes are made to the colour range. Please check availability with your Renault Dealer.

WHEELS



1. 16" 'Complea' wheel trims (standard on Expression+)

2. 16" 'Elective' alloy wheels (standard on Dynamique)

EQUIPMENT

EXPRESSION+

- Automatic dual-zone climate control with eco mode
- Automatic halogen light sensitive headlights
- Automatic rain sensitive windscreen wipers
- Battery econometer
- Caminat TomTom® Z.E. - intelligent satellite navigation system, displays driving range and navigates to charging points
- Cruise control

- Low friction tyres
- My Z.E. Connect Pack
- Radio - 4 x 15W radio CD with MP3 compatibility, AUX input and fingertip control
- Speed limiter
- Two charging sockets (16Amp) - driver and passenger
- Wheel trims - 16" 'Complea'

EXPRESSION+

DYNAMIQUE

- Alloy wheels - 16" 'Elective'
- Body coloured door handles, mirrors and side protection mouldings
- Driver's lumbar support
- Electrochrome rear view mirror
- Front fog lights

- Leather steering wheel and gear knob
- LIVE services
- Radio - Bluetooth® - 4 x 45W radio CD with MP3 compatibility, AUX input and fingertip control
- Rear parking sensors
- Seats - 60:40 split folding rear seats

DYNAMIQUE

CHARGING YOUR VEHICLE



1



3



4



5



2



6

1. PUBLIC CHARGING POST

2. HOME CHARGING SOLUTION (WALL-BOX)

3. STANDARD CHARGING CABLE

Thanks to the charging cable supplied with your Fluence Z.E., you can make use of any charging solutions, whether in public or at home, in standard charging mode, which takes 6 to 9 hours depending on the available power.

4. CHARGING CABLE FOR OCCASIONAL USE (EVSE)

Also available is a charging cable, to be used on an occasional basis with a standard domestic plug fitted that can be used to charge the car from a suitable dedicated circuit.*

5. CHARGING HATCH

Connection area for charging cables.

6. ELECTRIC MOTOR

The Fluence Z.E. electric engine: 70 kW power (equivalent to 95 hp) and torque of 226 Nm (175 lb/ft).



British Gas. Installing confidence.

At British Gas, we're experts in the field of electric vehicle charging solutions. As Renault's nationwide charging partner we can provide faster, more convenient and safer charging. We have a range of solutions to make charging work well for your home or for your business to ensure that your electric vehicle/s are always ready to run.

So, whether you're thinking of buying an electric vehicle for personal use, company use or as a sole trader, we've got the charging answer for you. For those who need to charge at home our Single Wall-Box is ideal, while our Dual Post or Dual Wall Box chargers will provide multiple charging for fleet users or small businesses. All are available as 13amp, 16amp or 32amp units.

They all charge electric vehicles more conveniently, effectively and safely than using a normal mains supply socket. What's more, we can fit these chargers on any scale, upgrading them to suit your electric vehicle needs.

Our manufacturers' 3-year warranty on parts and labour* means you'll get the most from your vehicles today and peace of mind for the future. Plus, for those who have a charger installed at home, there's the added benefit of our Home Electrical Care™ package**.

From as little as £799*** you can have an electric vehicle charging solution installed and fully operational at home, companies will be provided with a free quote once a survey has been carried out by our fully trained electrical engineers.

What's more we have launched our Off Peak Saver tariff^ that will enable you to charge your car when electricity on this tariff is at its cheapest complemented by the option of spreading the cost of a dedicated home charging solution over 12 months with our British Gas Payment Plan†. Ask for details when you contact us.

For more information and to find out how you or your business could benefit, call us on 0800 980 8175 or visit britishgas.co.uk/electricvehicles

*A dedicated circuit should be installed to meet Institution for Engineering and Technology guidelines.

**Home Electrical Care™. Including all components and accessories shall be fully guaranteed against all defects arising from faults in design, manufacture and workmanship for a period of 36 months from delivery of vehicle. Anything else is excluded. Applies to Mainland UK only.

***Home Electrical Care™. For terms and conditions visit britishgas.co.uk/electricvehicles/home-electrical-care. Home Electrical Care™ is available in mainland Great Britain only. Customers in Northern Ireland, the Channel Islands and the Isle of Man will receive a three-year charging solution service and repair warranty.

†Standard installation - where British Gas is able to install your home charging solution without having to undertake any additional repair work or replace anything on your property.

^Off-Peak Saver is subject to BGC and regulatory changes, and changes to discounts applied to your bill. Terms and conditions may vary. Subject to availability and may be withdrawn at any time. Excludes Pay As You Go Savings™ customers. Customers do not require an electric vehicle to be eligible for this tariff.

† Offer available to eligible British Gas customers only. £799 admin fee payable subject to approval of application. If you are an eligible British Gas customer credit is provided by British Gas, subject to status. The agreement is to be paid in full within 12 monthly payments. Terms and conditions apply. Details correct at time of printing 2.12.

^Phone lines are open from 9am to 5pm. Calls may be recorded and/or monitored for quality assurance and compliance purposes.

TECHNICAL SPECIFICATIONS

ENGINE		
Maximum power	(kW ISO)	54M
	(hp DIN)	70
	(rpm)	95
	(rpm)	3000 to 8900
Maximum torque	(Nm ISO)	226
	(rpm)	400 to 2500
GEARBOX		
Gearbox		Reducer
PERFORMANCE		
Maximum speed	(mph)	84
	(kph)	135
0-100 kph / 0-62 mph	(secs)	13.7
RANGE		
Range (NEDC)*	(miles)	115
Temperate (mild weather, miles)	(miles)	84
Winter (cold weather, miles)	(miles)	53
FUEL CONSUMPTION - 93/116/EEC		
CO ₂ emissions	(g/km)	0
STEERING		
Power assisted		Yes (electric)
Ø of steering between kerbs	(m)	11 to 11.3
Number of wheel turns		3.14
AXLES		
Front axle type		Pseudo MacPherson
Rear axle type		torsion beam
BRAKING SYSTEM		
A.B.S.		Yes
EBD (Electronic Brake Distribution)		Yes
AERODYNAMICS		
SCx		0.67
WEIGHT		
Kerb weight	(kg)	1605
Gross vehicle weight	(kg)	2023
TRACTION BATTERY		
Technology		Lithium ion
Weight	(kg)	280
Available energy		22kWh
Number of modules		48
Number of cells		192

SERVICE INTERVALS

Service interval (whichever is the sooner) 18,000 miles / 1 year

* The Fluence Z.E is homologated to 115 miles according to the NEDC (New European Driving Cycle). The NEDC can best be compared to the combined mpg figure for petrol and diesel cars. This range is a comparative indication of range measured under very specific conditions (described below). Exactly as with petrol and diesel cars, when driven under real conditions, this range will vary according to speed, driving style, the terrain of the road and the use of air conditioning / heating.

If the vehicle is driven in temperate conditions then the range could more realistically be approximated to 84 miles for an average suburban trip. If the vehicle is driven in extreme winter conditions then the range could more realistically be approximated to 53 miles for an average suburban trip.

NEDC (New European Driving Cycle) is a standard European measurement of emissions and consumption based on a rolling road test. It is the same standard for petrol and diesel engines as it is for electric cars. It is an objective way to measure the performance gaps between competition models. The car is on a rolling road, undertaking the same urban cycle (ECE-15 cycle) three times, then the extra-urban cycle once. The average of these 4 cycles decides the NEDC range.



Your new Renault Z.E is covered for 4 years*, the first 2 years of unlimited mileage warranty, followed by a further 2 years of cover up to 100,000 miles. The electric powertrain of your new Renault Z.E. (excluding Twizy) is covered by a warranty of up to 5 years - the first 2 years are unlimited mileage, followed by an additional 3 years of cover up to 100,000 miles. For Twizy, the electric powertrain has a 4 year 100,000 miles warranty - the first 3 years are unlimited, followed by an additional 1 year cover up to 100,000 miles.

Paintwork is guaranteed for 3 years while the anti-corrosion warranty runs for 12 years**. In addition, the Renault Assistance plan (via AXA) ensures prompt help in the UK and Northern Ireland for manufacturer defects for 48 months. For full details, please refer to the Renault warranty terms and conditions, available from your Renault Dealer or from www.renault.co.uk.

* For vehicles ordered and registered from 1st February 2012 **Except for Twizy, where paintwork is guaranteed for 2 years while the anticorrosion warranty runs for 6 years

www.renault.co.uk/4plus

SERVICING

Service Offer covers cars for 4 years or 48,000 miles (whichever comes first), and is available at point of new vehicle registration. Services must be carried out in line with manufacturer's servicing intervals and can be carried out at any Renault dealer.

ROADSIDE COVER

Renault Assistance roadside cover is provided in association with the AXA Cover and in conjunction with the battery hire. The battery hire agreement guarantees you a minimum charge capacity and full recovery services in the event of all types of breakdown.

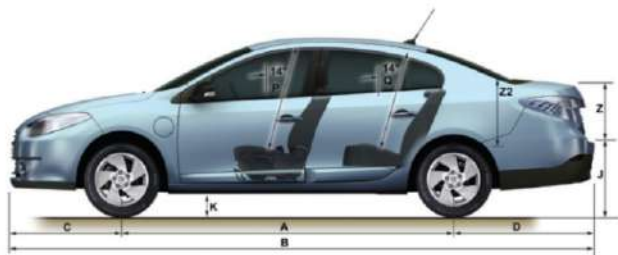
FINANCE PACKAGE

There are many ways to fund your new Electric Vehicle and Renault Finance will work with you to help you decide which one best suits your individual needs and circumstances. Whether you're a fleet buyer or a private buyer, Renault Finance has a funding solution to suit you.

HOW TO RECYCLE YOUR ELECTRIC VEHICLE'S BATTERY

- The Lithium-ion battery in your electric Renault is recyclable.
 - Don't try to disassemble the battery by yourself (risk of electric shock, injury or burns). Only an authorised Z.E. technician can do this.
 - To replace the battery, under the terms of the contract with your battery operator, please contact your local Renault Z.E. dealer.
- For further information, please contact the Renault UK Customer Relations Department on 0844 335 0000 (Mon-Fri 9.00am-5.30pm, except Weds 10.00am-5.30pm. Closed on Bank Holidays). You can also visit our website www.renault.co.uk Or write to us at: Renault UK Ltd, The Rivers Office Park, Denham Way, Maple Cross, Rickmansworth, Hertfordshire, WD3 9YS.

DIMENSIONS



STORAGE SPACE

Boot load space volume (dm ³)	317
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DIMENSIONS (MM)

A - Wheelbase	2702
B - Overall length	4748
C - Front overhang	908
D - Rear overhang	1140
E - Front track	1537
F - Rear track	1555
G - Overall width without door mirrors / with door mirrors	1809 / 2037
H - Unladen height	1458

H1 - Unladen height with tailgate open	1787
J - Unladen still height	698
K - Ground clearance, laden	120
M - Front elbow width	1480
M1 - Rear elbow width	1475
N - Front shoulder width	1420
N1 - Rear shoulder width	1392
P - Front seat headroom, measured at 14 degrees	892
Q - Rear seat headroom, measured at 14 degrees	848
Z - Height of rear opening	450
Z2 - Height under rear shelf	549

EQUIPMENT AND OPTIONS

Expression+ Z.E. Dynamique Z.E.

SAFETY AND SECURITY		
ABS with EBD (Electronic Brake Distribution) and brake assist	●	●
Airbags - curtain airbags - driver and passenger	●	●
Airbags - driver	●	●
Airbags - front lateral - head, chest, hips	●	●
Airbags - front passenger (can be deactivated)	●	●
Deadlocking	●	●
ESC with ASR traction control and CSV understeer control	●	●
Headrests - front - new generation fully adjustable headrests	—	●
Headrests - rear - adjustable headrests	●	●
Insurance approved alarm (Thatcham category 1)	●	●
ISOFIX child seat mounting points on rear outer seats	●	●
R.A.I.D. (Renault Anti Intruder Device) auto closure > 6mph	●	●
Seatbelts - front - height adjustable	●	●
Seatbelts - rear - 3-point with pretensioners and load limiters	●	●
Tyre inflation kit	●	●
COMFORT AND CONVENIENCE		
Armrest with cup holder - rear centre	—	●
Climate control - automatic dual zone and thermic eco mode	●	●
Cruise control with speed limiter	●	●
Front armrest	●	●
Hill start assist function	●	●
Seats - driver height adjustable	●	●
Seats - driver's lumbar adjustable	—	●
Smoker Pack	●	●
Steering wheel - height adjustable	●	●
Steering wheel and gear knob - leather	—	●
Sun-screen curtains - rear windows and screen	—	○
Sun visor with vanity mirror - driver and passenger	●	—
Sun visor with vanity mirror and light - driver and passenger	—	●
Windows - front and rear - electric with anti-pinch function	●	●
VISIBILITY AND EXTERIOR LIGHTING		
Automatic rain sensitive windscreen wipers	●	●
Headlights - halogen	●	●
Headlights - automatic	●	●
Mirrors - electrochromic rear view mirror	○*	●
INTERIOR LIGHTING		
Driver and front passenger reading lights	●	●
Rear reading lights	—	●
Glovebox courtesy light	—	●
STORAGE		
Centre storage unit	●	●
Pockets on the rear of the front seats	—	●
Seats - 60:40 split folding rear seat	—	●

Expression+ Z.E. Dynamique Z.E.

COMMUNICATION		
Carminat TomTom® Z.E. with European mapping - intelligent satellite navigation system, displays driving range and navigates to charging points	●	●
LIVE services	○	●
My Z.E. Connect Pack	●	●
Radio - 4 x 15W radio CD with MP3 compatibility, AUX input and fingertip control	●	—
Radio-Bluetooth® - 4 x 45W radio CD with MP3 compatibility, AUX input and fingertip control	—	●
SPECIFIC Z.E. EQUIPMENT		
Battery econometer	●	●
EVSE cable for 10 amp charging on domestic 3-pin plug	○	○
Standard charge cable, TYPE 2, MODE 3	●	●
Two charging sockets (16 amp) - driver and passenger	●	●
EXTERIOR		
16" "Complex" wheel trims	●	—
16" "Elective" alloy wheels	○	●
Calendar grille - Chrome blue	●	●
Door mirrors - electrically operated and heated	●	●
Door mirrors - black	●	—
Door handles - black	●	—
Door handles - body coloured*	○*	●
Fog lights outline - Chrome Blue	—	●
Gloss black*	○*	●
Metallic paint	○	○
Renault logos - front and rear - Chrome Blue	●	●
Tyres - low friction tyres	●	●
PACKS		
Comfort Pack - rear parking sensors, radio-Bluetooth®, electrochromic rear view mirror	○	●
Style Pack - front fog lights and body coloured door handles, door mirrors and side protection mouldings	○	●

● = Standard (therefore no cost) ○ = Optional — = Not available * Part of a pack

PRICES

	kWh/HP	CO ₂ g / km	RANGE* (MILES)	BENEFIT IN KIND	RIS GROUP 1-50	VAT 20% (£)	TOTAL RETAIL PRICE (£)	TOTAL RETAIL PRICE AFTER P1CG**	MANUFACTURER'S "ON THE ROAD" R.L.P. AFTER P1CG**
Expression+	70 (95)	0	115	0%	16E	3,640.83	21,845.00	£16,845.00	£17,495.00
Dynamique	70 (95)	0	115	0%	16E	3,790.83	22,745.00	£17,745.00	£18,395.00

Combined Fuel Consumption (mpg): not applicable on electric vehicles

BATTERY HIRE MONTHLY PRICES

Battery Rental for Fluence Z.E.
Including VAT (with Assistance
for all breakdowns)

	Mile/Year				
	6 000	9 000	12 000	15 000	18 000
Contract term					
36 months and over†	£77	£90	£104	£118	£134
24 month	+£10				
12 month	+£10				

† For additional parameters, please consult your local Renault Z.E. Dealer

CORE FEATURES

SAFETY AND SECURITY

- ABS with EBD (Electronic Brake Distribution) and brake assist
- Airbags (x6) - driver, front passenger (can be deactivated), side, curtain
- Central Brake light
- Deadlocking
- ESC with ASR traction control and GSV understeer control
- Hill start assist
- Insurance approved alarm (Thatcham category 1)
- ISOFIX child seat mounting points on rear outer seats
- R.A.I.D. (Renault Anti Intruder Device) auto closure > 6mph

SPECIFIC Z.E. EQUIPMENT

- Battery econometer
- Battery gauge (%)
- Range indicator
- Regenerative braking
- Standard charge cable, TYPE 2, MODE 3
- Tyres - low friction tyres
- Two charging sockets (16Amp) - driver and passenger

COMFORT AND DRIVING

- Cruise control
- Door mirrors - electrically operated and heated
- Front armrest
- Seats - driver height adjustable
- Smoker Pack
- Speed limiter
- Steering wheel - height adjustable
- Tyre inflation kit
- Windows - front and rear - electric

EXPRESSION+ ADDITIONAL STANDARD EQUIPMENT TO CORE FEATURES ABOVE

- 16" 'Complex' wheel trims
- Automatic rain sensitive windscreen wipers
- Automatic dual-zone climate control
- Battery econometer
- Black door handles and door mirrors
- Carminat TomTom® with European mapping - intelligent satellite navigation system, displays driving range and navigates to charging points
- Driver and front passenger reading lights
- Headlights - halogen and automatic

- Height adjustable headrests
- My Z.E. Connect Pack
- Radio - 4 x 15W radio CD with MP3 compatibility, AUX input and fingertip control

DYNAMIQUE ADDITIONAL STANDARD EQUIPMENT TO EXPRESSION+ (INCLUDES CORE FEATURES ABOVE)

- Alloy wheels - 16" 'Eclat'
- Armrest with cup holder - Rear center
- Carminat TomTom® LIVE services
- Comfort pack
- Driver's lumbar support
- Front Fog lights
- Horn - Bi-tone horn
- Leather steering wheel
- Mirrors - electrochrome rear view mirror
- Rear parking sensors
- Style Pack
- Sun Visor with vanity mirror and light - driver and passenger

* The Fluence Z.E. is homologated to 115 miles according to the NEDC (New European Driving Cycle). The NEDC can best be compared to the combined mpg figure for petrol and diesel cars. This range is a comparative indication of range measured under very specific conditions (described below). Exactly as with petrol and diesel cars, when driven under real conditions, this range will vary according to speed, driving style, the terrain of the road, the use of air conditioning / heating. If the vehicle is driven in temperate conditions then the range could more realistically be approximated to 84 miles for an average suburban trip. If the vehicle is driven in extreme winter conditions then the range could more realistically be approximated to 53 miles for Fluence Z.E. for an average suburban trip. NEDC (New European Driving Cycle) is a standard European measurement of emissions and consumption based on a rolling road test. It is the same standard for petrol and diesel engines as it is for electric cars. It is an objective way to measure the performance gaps between competition models. The car is on a rolling road, undertaking the same urban cycle (E2-15 cycle) three times, then the extra-urban cycle once. The average of these 4 cycles decides the NEDC range. ** P1CG - Plug-in Car Grant - In order to help reduce carbon emissions in the UK, the Government has launched the Plug in Car Grant (P1CG) scheme which is intended to run from January 2011 to 31st March 2015. The scheme will be managed by OLEV (Office for Low Emission Vehicles) who are a cross Government team within the Department for Transport. This scheme provides a grant of 25%, up to a maximum value of £5,000, towards the cost of a new ultra-low carbon car, which is provided to a consumer at the point of purchase. The grant is applied to the Basic Price of the vehicle (including VAT but excluding delivery charge, first registration fee and any optional extras).

OPTIONS

	Expression+	Dynamique	BASIC PRICE (£)	VAT 20% (£)	TOTAL RETAIL
LOOK					
Alloy wheels - 16" 'Eclat'	○	●	258.33	51.67	£310.00
Metallic paint	○	○	412.50	82.50	£495.00
SAFETY AND SECURITY					
EVSE back - up charging cable (10Amp charging on domestic 3-pin plug)	○	○	345.00	69.00	£414.00
COMFORT AND DRIVING					
Carminat TomTom® Live 3 years subscription	○	●	125.00	25.00	£150.00
Leather upholstery	-	○	783.33	156.67	£940.00
Sun blinds on rear windows	-	○	100.00	20.00	£120.00
OPTION PACKS					
Style Pack - front fog lights, body coloured door handles and door mirrors, and gloss black side mirrors	○	●	141.67	28.33	£170.00
Comfort Pack - rear parking sensors, radio-Bluetooth, electrochrome rear view mirror	○	●	458.33	91.67	£550.00

ACCESSORIES†

Spare Keys					
• Additional key			104.17	20.83	£125.00
• Additional two keys			145.83	29.17	£175.00
Protection and Comfort					
• Alarm			200.00	40.00	£240.00
• Comfort carpet mats			45.83	9.17	£55.00
• Front mud flaps			41.67	8.33	£50.00
• G-3 Glasscoat paint protection			Please consult your local Renault Z.E. dealer		
• Portable cool box			63.33	12.67	£76.00 E
• Rear mud flaps			41.67	8.33	£50.00
• Rear body coloured parking sensors			229.17	45.83	£275.00
• Snow socks			50.00	10.00	£60.00
Touring					
• Aluminium Touring Line roof bars			100.00	20.00	£120.00
• Touring Line 480L roof box			250.00	50.00	£300.00
Technology					
• Charging cable (16Amp, specific for Charging Point)			462.50	92.50	£555.00 E
• Parrot MKi9200 hands free kit			229.17	45.83	£275.00

† Excluding fitting ● = Standard (therefore no cost) ○ = Optional - = Not available ‡ Accessories pricing includes fitting

Z.E. BOX

OPEN UP THE NEW WORLD OF ELECTRIC MOTORING WITH THE Z.E. BOX.
A COMPLETE RANGE OF SERVICES WHEN YOU BUY YOUR ELECTRIC RENAULT.



Z.E. CAR

Rediscover the pleasure of driving!

Discover all the advantages of the Renault Z.E. range: 100% electric vehicles, 100% intelligent, 100% pleasure and 0% emissions whilst driving. Choose the model that suits you, and make it your own with a range of options and accessories.



Z.E. BATTERY

Choose the rental profile that suits you best, based on your annual mileage and the length of subscription you require. As part of your battery rental, you can rest assured that you will have a battery in good working order at all times, with a sufficient charge capacity (always greater than 75% of the initial capacity).



Z.E. CHARGE

Charging is easy, thanks to the range of charging solutions available.

British Gas is Renault's preferred and approved partner. They can be contacted on **0800 980 8175*** for more information.



Z.E. SERVICES

Enjoy complete cover: complete 24/7 breakdown cover, a mobile solution for your long journeys, extended warranty and maintenance contracts... all there to help make your electric drive easier.

*Phone lines are open 8am - 5pm Mon to Fri. Calls may be recorded and/or monitored for quality assurance and compliance purposes.

HOW BATTERY HIRE MAKES SENSE

It's simple and unique to Renault: you buy the vehicle and hire the battery. That makes your ZE more affordable and gives Renault the chance to offer you high levels of reassurance and peace of mind whilst driving your new ZE.

-  No worries – complete 24/7 roadside assistance, even if you run out of charge.
-  Battery performance is guaranteed to at least 75% of its original charge capacity. If not, we'll repair or replace it.
-  You only pay for what you need – you tell us how many miles you'll do and how long you'd like to keep your ZE; we personalise your battery hire monthly payment to your own individual requirements.
-  You enjoy your Z.E. while we keep its heart healthy. It's that easy.

THE RENAULT Z.E. NETWORK COMMITMENT.

WE'VE GOT NOTHING TO HIDE.

That's why you're welcome to explore the Renault electric vehicle range and test drive the RENAULT Z.E. technology under real conditions. Just as a reminder:

THE RENAULT Z.E. NETWORK COMMITS:

- To allow you to explore the electric vehicle and RENAULT Z.E. technology under real conditions: test drives, charging modes and range management
- To offer you a range of specially adapted services:
 - Hire of a battery that always works, no matter what your usage is
 - Complete 24/7 breakdown assistance
 - My Z.E. Connect Services
- When installing a charging station at home, we will put you in touch with an approved Z.E. Expert

WE GUARANTEE YOU:

- Warranty
 - The vehicle: 3 years/100,000 miles
 - The electric powertrain: 5 years/100,000 miles (except Twizy: 3 years/unlimited mileage)
- We certify that any work will be carried out by technicians trained in the Renault Z.E. range
- Entrust the disposal of batteries to a network of authorised professionals

CUSTOMER RELATIONS

Renault knows the value of communicating with its customers and we have established effective ways to keep in touch with you. If after speaking to your local Renault dealership you are not completely satisfied, please contact the Renault UK Customer Relations Department on **0844 335 0000** (Mon-Fri 9.00am-5.30pm, except Weds 10.00am-5.30pm. Closed on Bank Holidays).

You can also visit our website **www.renault.co.uk** Or write to us at:

Renault UK Ltd, The Rivers Office Park, Denham Way, Maple Cross, Rickmansworth, Hertfordshire, WD3 9YS.

RENAULT FLUENCE Z.E.



(Enter Renault's world at Sky Guide 883 and www.renault.tv)



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